Placing wellbeing back into the hands of whanau – an indigenous initiative

Tania Kingi – Ngati Awa, Ngai Tai, Te Arawa
Wellbeing...determined by the way society responds to its most vulnerable
Is the health sector culturally competent?

<table>
<thead>
<tr>
<th>Indicator</th>
<th>Target</th>
<th>Period</th>
<th>Counties Manukau (European/Other)</th>
<th>Counties Manukau (Mean)</th>
<th>Gap</th>
<th>Change</th>
<th>Trend</th>
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</tbody>
</table>
Specific Sites of Institutional Racism:

- Majoritarian decision making
- Misuse of evidence
- Deficient cultural competencies & consultation
- Impact of Crown/Government filters

Dr Heather Came, Auckland University of Technology
Whanau Claiming Space

• Provider wellbeing or whanau wellbeing?
• Best position to decide quality
• Know themselves better than HPs do
• Determine which services to access
• Paramount voice in planning
What works for Maori disabled works for all whanau
Workforce Development
Cultural engagement from a disability worldview

• National Certificate (NZ Qualification Framework)
• Delivered and assessed by whanau service users
• Three modules:
  • Tikaanga (cultural practice) & healthcare
  • Cultural competency & healthcare
  • The Treaty of Waitangi & healthcare
Inequities

• Receive fewer referrals
• Fewer diagnostic plans
• Offered treatments at substantially decreased rates
• Interviewed for less time
• Prescribed fewer secondary services (physiotherapy, chiropractors, rehab)

Maori experience a different health system in quality of care received

Bacal, Jansen & Smith (2006) NZ Family Physician
Te Tohu Whakawaiora

Relationships

Evaluation

Investments

Design

Pilot

Analysis

Implement

Whanau outcomes

Mana whenua and government

Whanau service users

Providers government/community
Response:

- Primarily Maori staff enrolled
- Good support from Maori managers

Non Maori staff report:
- Work pressures too great
- Unsupportive management
- Cultural competency not a priority
Recommendations to Health Authority

• Deliberate steps to create culturally competent organisation
• Cultural competency as important as clinical training
• Increase skill of ALL staff working with Maori
• Procurement: cultural competency a contractual requirement
• Calls for institutional racism investigation
• Public scrutiny following media reports
• Poor progress - Maori health outcomes
• Partnering with local tribal groups
• Community evaluation
• Planning – Indigenous Health System
Name one wellbeing indicator that should be measured in your community

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